December 18, 2020

Dear Friends and families,

This has been a very difficult year for all of us due to the COVID-19 pandemic, but specifically for care facilities. That is why I am pleased to share some good news. The U.S. Food and Drug Administration has found a COVID-19 vaccine to be safe and effective. As healthcare workers, we will be among the first to receive the vaccine. This is very encouraging.

We are happy the vaccine is safe and effective. We have an obligation to protect our residents and our community and this vaccine will be a lifesaving turning point in the fight against COVID-19.

We will participate with the CVS Vaccine Partnership Program. Our pharmacy partner will provide onsite vaccination clinics for our staff and residents. The vaccine includes a series of two injections, scheduled 21 to 28 days apart. Please check our website's COVID-19 page for updates, links and consent documents. Also, more information will be sent in the days ahead.

Our primary goal is to give staff and residents our utmost support. We continue to focus on the basic principles of cleanliness set forth by policies and procedures from the Centers for Disease Control (CDC), Department of Health (DOH), and Regional Response Health Collaboration Program (RRHCP).

Our Facility's Resident Impact (May 15, 2020 through December 17, 2020):

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
0	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
0	TOTAL DEATHS: Residents who died in the facility or another location
0	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

Family members and all others impacted by the virus will be contacted and provided with results/updates.

In keeping up with COVID-19 challenges, we have enacted the most recent Centers for Medicare & Medicaid Services (CMS) guidelines regarding visitation. These guidelines related to visitations and screenings are based on county positivity rates.

We thank our frontline workers for their exceptional efforts and encourage staff to maintain social distancing, use caution when attending gatherings, wear a mask and practice hand hygiene while at work and home.

Thank you for entrusting us to care for your family member. If you have any questions, we are always available for you.

Sincerely,

Mindy Gatesman, PCHA
Administrator
Country Springs Personal Care