January 15, 2021

Dear friends and families,

We are making a consolidated effort to defeat COVID-19 through vaccinations of our staff and residents.

The vaccine is a measure of hope in stopping the pandemic and protecting our residents and their families as well as our staff and their families.

We are participating with the Vaccine Partnership Program. Our pharmacy partner is providing onsite vaccination clinics for our staff and residents. The vaccine includes a series of two injections, scheduled 21 to 28 days apart. As of today, we have not yet been given our dates. You have been contacted about this in recent weeks. Check our website's COVID-19 page for updates, links, frequently asked questions and consent documents. Even with the hope of an effective vaccine in the coming year, we encourage all to maintain physical distancing, use caution when attending gatherings, wear a mask and practice hand hygiene.

In keeping up with COVID-19 challenges, we have enacted the most recent Centers for Medicare & Medicaid Services (CMS) guidelines regarding visitation. These guidelines are based on county positivity rates. We continue to watch our county positivity rates very closely in the hopes that we can invite you back into the facility to visit your loved one.

We remain focused on principles of cleanliness set forth by policies and procedures from the Centers for Disease Control (CDC), Department of Health (DOH), and RCAT (Regional Congregate Care Assistance Team), which was formerly known as Regional Response Health Collaboration Program (RRHCP).

Our Facility's Resident Impact (May 15, 2020 through January 15, 2021):

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
0	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
0	TOTAL DEATHS: Residents who died in the facility or another location
0	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

Family members and all others impacted by the virus will be contacted and provided with results/updates.

Thank you again for entrusting with the care of your loved ones. If you have any questions, we are always available for you.

Sincerely,

Mindy Gatesman, PCHA
Administrator
Country Springs Personal Care